



Mary Ann Murtha
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Mary Ann is an accomplished operations and administration expert with extensive experience in staff development, business development, and relationship building. With a strong background in managing complex processes and procedures, Mary Ann excels in performance and solution management, as well as fraud detection and quality management.

Currently serving as the Director of Operations and Administration at Loutel, Mary Ann is responsible for providing comprehensive administrative support, maintaining critical company databases, and managing financial, employee, and client records. Her investigative skills enable her to interview clients and witnesses, collect and examine evidence, and synthesize data into professional reports with actionable recommendations.

With a career spanning over two decades in the banking sector, Mary Ann has expertise in recruiting, operational oversight, and fraud prevention. She has led numerous initiatives that have resulted in consistent and expected outcomes across the Philadelphia, Delaware, and South New Jersey areas.

Mary Ann is currently pursuing her Bachelor of Science in Organizational Leadership at Jefferson University, where she maintains a 3.65 GPA and is a member of the National Society of Leadership & Success. Her commitment to community service is evident through her active involvement in organizations such as the National Association of Women Business Owners (NAWBO) and the Eastern Montgomery County Chamber of Commerce (EMCCC), where she has held various leadership roles.

Recognized for her contributions to the community and her profession, Mary Ann has received several accolades, including the NAWBO Philadelphia President's Award and the SmartCEO Magazine BRAVA Award for High Impact Female Executive.

Mary Ann Murtha is dedicated to empowering others and driving positive change within her community and organizations, leveraging her expertise and passion for leadership to create impactful results.